

CHAD DOI

Burnaby, BC | 604 377 2292 | cd@cmdoi.com

PROFESSIONAL SUMMARY	Creative Graphic and Web Designer with 17+ years' experience in digital/print design, user interface development, web design, front-end development, marketing automation, and media advertising. Proven success creative innovative, strategic designs for a diverse range of clients, from startups to large enterprise companies, spanning various industries including media & entertainment, healthcare, product design, government, and domain areas such as cloud and AI.
SKILLS	Design: Print Web Social Media Adobe Photoshop, Illustrator, InDesign, Acrobat, After Effects Canva
	User Experience: User Research/Testing Sitemap Creation Wireframing Prototyping Sketch Figma
	Front-End Development: HTML CSS JS Wordpress Drupal Sitefinity Salesforce Hubspot
	Digital Marketing: Branding Marketing Analytics Content Creation Email and Social Media Marketing SEO
	Marketing Automation: Hubspot Salesforce Eloqua
EXPERIENCE	HP Inc. Graphic Designer / Webmaster 2021 - Current
	Managed critical brand transition for Teradici's acquistion by HP, resulting in a successful integration that strengthened digital offerings and enhanced market presence
	 Produced brand guidelines with online libraries for logos, icons, colors and ad and collateral templates for marketing and development teams to access.
	 Adapted design concepts to different media formats, including web, social media, print, and video
	 Collaborated with marketing managers and developers to ensure the successful creation and publication of web pages
	 Mentored junior designers on best practices in visual design and provided feedback on their work
	 Developed a drag-and-drop email builder that reduced review cycles and accelerated marketing automation

Teradici Front-End Web Developer / Graphic Designer 2014 - 2021

Joined Teradici in mid-startup days to lead graphics design and marketing efforts and effectively communicated the company vision to a wider audience, fostering brand recognition and driving business growth

- Created brand guidelines and a design library that enabled employees to quickly access graphic elements, which improved consistency throughout the company
- Developed a digital marketing intake process using Microsoft Teams and Power Automate that streamlined workflows and increased productivity
- Designed print collateral, product packaging, trade show booths and publication advertising
- Conceptualized technical diagrams and infographics for training videos, presentations and user guides
- Managed design, development, and maintenance of the corporate website (Sitefinity), and support and partner portals (Salesforce)
- Developed a knowledge center and forum that reduced support tickets and pain points for customers
- Supported product launches with lead-generation landing pages and e-mail campaigns (Hubspot)

Chad Doi Design Web Developer / Graphic Designer 2007 - 2014

Launched my own graphics design firm and built strong, long-term client relationships, leading to a high rate of repeat business and quality referrals

- Managed website projects from start to finish, including researching, gathering requirements, creating mockups, designing layouts, coding pages, testing functionality, and launching sites.
- Optimized and maintained existing websites for improved performance, search engine ranking, user experience and engagement
- Worked with clients to design a variety of marketing materials including logos, brochures, event promos and advertisements
- Managed external vendors including freelance designers and developers

AECOM, Formerly Earth Tech Inc. Graphic Designer 2002 - 2007

Created proposal and statement of qualification documents that helped secure new projects for a large engineering firm

- Developed templates that could be used repeatedly across multiple project bids, saving time and production costs
- Collaborated with engineers and project managers to ensure document requirements were met and they were delivered on time
- Utilized skills in AutoCAD to create drawings and mapping for documents and presentations
- Designed brochures, ads, posters and other print materials for engineering events

EDUCATION

UX Design Circuit General Assembly

Web Technologies Certificate British Columbia Institute

B.Sc - Industrial Technologies Western Washington University